

FIG. 19

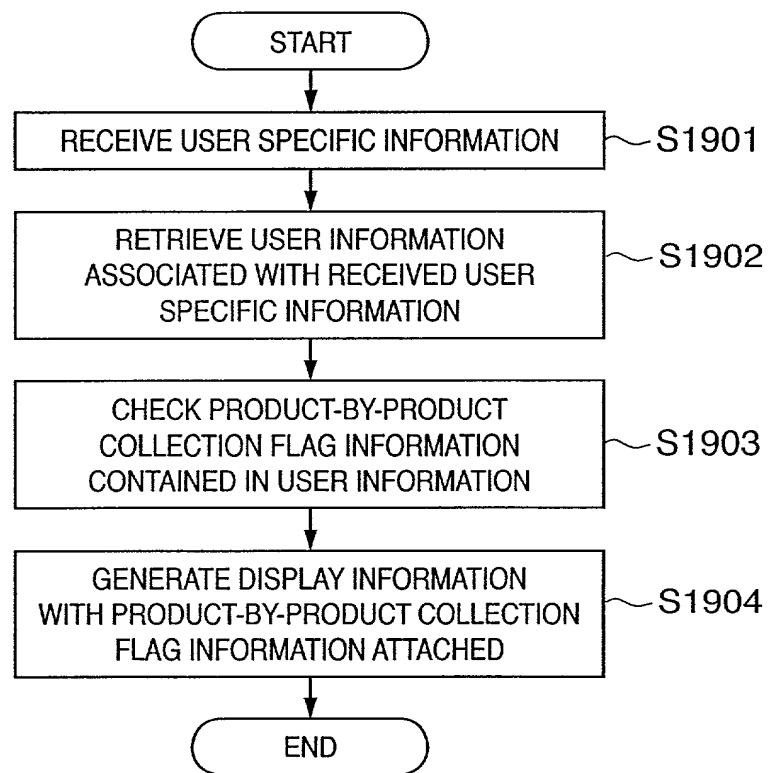


FIG. 20

USER ID	AAAA
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SHIPPING/ COLLECTION TICKET NO.	PRODUCT NAME	PRODUCT NO.	SHIP DATE	COLLECTION FLAG	EXPECTED COLLECTION DATE	COLLECTION DATE	COLLECTION COMPLETED FLAG
AA01-1	CRG-AAA	11111	2000/7/1	COLLECT	2000/10/1	COMPLETED
AA01-2	CRG-AAA	11111	2000/7/1	COLLECT	2000/11/1	COMPLETED
AA01-3	CRG-BBB	11112	2000/7/1	DO NOT COLLECT	DO NOT COLLECT	DO NOT COLLECT	DO NOT COLLECT
AA02	CRG-CCC	11113	2000/8/29	COLLECT	2000/12/1	UNCOMPLETED

20/23

FIG. 21

CARTRIDGE XXX COLLECTION & RECYCLING SCHEDULE (MONTHLY): AS OF SEPTEMBER 30

		SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
A	EXPECTED COLLECTION QUANTITY		4,000	6,000	7,000
B	DEFINITE COLLECTION QUANTITY		1,200		
C	ACTUAL COLLECTION QUANTITY	3,000			
D = A + B + C	TOTAL	3,000	5,200	6,000	7,000
E = D	QUANTITY SCHEDULED FOR RECYCLING	3,000	5,200	6,000	7,000